

Good & Fair

Carting and Moving Co., Inc.

300 Woodward Ave., Kenmore, NY 14217
 (716) 876-6067 FAX (716) 876-3385
 (800) 366-4668

POST MOVE SURVEY

Karena Kaldek
 108 North Union
 Williamsville, NY 14221

We wanted to thank you for the opportunity to be of service to you in your recent move. To help us in the future with our service, could you fill out this Post Move Survey and return it to us in the self-enclosed envelope.

Name:	Karena Kaldek	Pack & Load Date:	3.19.09
Attn:	same	Delivery Date:	3.19.09
Phone:	465-3530	Conducted By:	V & DD
Origin:	Kenmore	Bill of Lading No.:	14552
Destination:	Williamsville		

Origin Services:

	<u>Poor</u>	<u>Good</u>	<u>Very Good</u>	<u>Excellent</u>
Overall, your opinion of the communication arranging the move.	1	2	3	4
Overall, your opinion of the communication on the day of move.	1	2	3	4
Was the staff courteous and professional?	1	2	3	4
Was the moving service performed to your satisfaction?	1	2	3	4

Did you experience any loss or damage? (If yes, answer A-D)

Yes	<input type="radio"/>	No	<input checked="" type="radio"/>	
A. Have you, or are you going to file a claim?	Yes	<input type="radio"/>	No	<input checked="" type="radio"/>
B. If so, have you requested a claim form yet?	Yes	<input type="radio"/>	No	<input checked="" type="radio"/>
C. Have you received a claim form?	Yes	<input type="radio"/>	No	<input checked="" type="radio"/>
D. Approximate dollar amount of claim to be presented?	\$ _____			

How would you rate your overall move? Poor Good Very Good Excellent

Overall, would you use Good & Fair again? Yes or No

Again, THANK YOU! Let us know if we can be of any further assistance.

Additional comments:

*You guys were great!
 Thank you!
 jcg*