

Good & Fair Carting and Moving Co., Inc.

300 Woodward Ave., Kenmore, NY 14217
(716) 876-6067 FAX (716) 876-3385
(800) 366-4668

POST MOVE SURVEY

Frank Leonard
95 Meriden Street
Buffalo, NY 14220

We wanted to thank you for the opportunity to be of service to you in your recent move. To help us in the future with our service, could you fill out this Post Move Survey and return it to us in the self-enclosed envelope.

Name:	Frank Leonard	Pack & Load Date:	4.25.09
Attn:	same	Delivery Date:	4.25.09
Phone:	697-2984	Conducted By:	Brad & Rico
Origin:	Hamburg	Bill of Lading No.:	14596
Destination:	Buffalo		

Origin Services:

	<u>Poor</u>	<u>Good</u>	<u>Very Good</u>	<u>Excellent</u>
Overall, your opinion of the communication arranging the move.	1	2	3	4
Overall, your opinion of the communication on the day of move.	1	2	3	4
Was the staff courteous and professional?	1	2	3	4
Was the moving service performed to your satisfaction?	1	2	3	4
Did you experience any loss or damage? (If yes, answer A-D)	Yes		No	
A. Have you, or are you going to file a claim?	Yes		No	
B. If so, have you requested a claim form yet?	Yes		No	
C. Have you received a claim form?	Yes		No	
D. Approximate dollar amount of claim to be presented?	\$ _____			

How would you rate your overall move? Poor Good Very Good Excellent

Overall, would you use Good & Fair again? Yes or No

Again, THANK YOU! Let us know if we can be of any further assistance.

Additional comments:

We will be calling again when we move out! Brad & Rico were wonderful - they made it look so simple. Hiring movers saved a lot of time & trouble. Great customer service!! Thanks Guys!