

Good & Fair

Carting and Moving Co., Inc.

300 Woodward Ave., Kenmore, NY 14217
 (716) 876-6067 FAX (716) 876-3385
 (800) 366-4668

POST MOVE SURVEY

Renee Bair
 11 Roberts Dr. #206
 Lancaster, NY 14086

We wanted to thank you for the opportunity to be of service to you in your recent move. To help us in the future with our service, could you fill out this Post Move Survey and return it to us in the self-enclosed envelope.

Name: Renee Bair
 Attn: same
 Phone: 550-2050
 Origin: Snyder
 Destination: Lancaster

Pack & Load Date: 2.28.09
 Delivery Date: 2.28.09
 Conducted By: V & DD
 Bill of Lading No.: 14520

Origin Services:

	<u>Poor</u>	<u>Good</u>	<u>Very Good</u>	<u>Excellent</u>
Overall, your opinion of the communication arranging the move.	1	2	3	4
Overall, your opinion of the communication on the day of move.	1	2	3	4
Was the staff courteous and professional?	1	2	3	4
Was the moving service performed to your satisfaction?	1	2	3	4

Did you experience any loss or damage? (If yes, answer A-D)

	Yes	No
A. Have you, or are you going to file a claim?	Yes	No
B. If so, have you requested a claim form yet?	Yes	No
C. Have you received a claim form?	Yes	No
D. Approximate dollar amount of claim to be presented?	\$ _____	

How would you rate your overall move? Poor Good Very Good Excellent

Overall, would you use Good & Fair again? Yes or No

Again, THANK YOU! Let us know if we can be of any further assistance.

Additional comments:

The staff worked quickly & were very flexible w/ difficult access points.