

# Good & Fair

## Carting and Moving Co., Inc.

300 Woodward Ave., Kenmore, NY 14217  
 (716) 876-6067 FAX (716) 876-3385  
 (800) 366-4668

### POST MOVE SURVEY

Victoria Halleday  
 285 Crestmount Ave.  
 Apt. 128  
 Tonawanda, NY 14150

We wanted to thank you for the opportunity to be of service to you in your recent move. To help us in the future with our service, could you fill out this Post Move Survey and return it to us in the self-enclosed envelope.

Name:	Victoria Halleday	Pack & Load Date:	3.7.09
Attn:	same	Delivery Date:	3.7.09
Phone:	-----	Conducted By:	V & DD
Origin:	Kenmore	Bill of Lading No.:	14483
Destination:	Tonawanda		

#### Origin Services:

	<u>Poor</u>	<u>Good</u>	<u>Very Good</u>	<u>Excellent</u>
Overall, your opinion of the communication arranging the move.	1	2	3	4
Overall, your opinion of the communication on the day of move.	1	2	3	4
Was the staff courteous and professional?	1	2	3	4
Was the moving service performed to your satisfaction?	1	2	3	4
Did you experience any loss or damage? (If yes, answer A-D)		Yes	No	
A. Have you, or are you going to file a claim?		Yes	No	
B. If so, have you requested a claim form yet?		Yes	No	
C. Have you received a claim form?		Yes	No	
D. Approximate dollar amount of claim to be presented?		\$ _____		

How would you rate your overall move?      Poor      Good      Very Good      Excellent

Overall, would you use Good & Fair again?      Yes or No

**Again, THANK YOU! Let us know if we can be of any further assistance.**

Additional comments:

*The moving team, was very polite and very helpful*