

# Good & Fair Carting and Moving Co., Inc.

300 Woodward Ave., Kenmore, NY 14217  
(716) 876-6067 FAX (716) 876-3385  
(800) 366-4668

## POST MOVE SURVEY

Ann Marie Kraven  
2402 Niagara Road  
Niagara Falls, NY 14304

We wanted to thank you for the opportunity to be of service to you in your recent move. To help us in the future with our service, could you fill out this Post Move Survey and return it to us in the self-enclosed envelope.

Name:	Ann Marie Kraven	Pack & Load Date:	2.14.09
Attn:	same	Delivery Date:	2.14.09
Phone:	694-1230	Conducted By:	V & DD
Origin:	North Tonawanda	Bill of Lading No.:	14497
Destination:	Town of Niagara/Niagara Falls		

### Origin Services:

	<u>Poor</u>	<u>Good</u>	<u>Very Good</u>	<u>Excellent</u>
Overall, your opinion of the communication arranging the move.	1	2	3	4
Overall, your opinion of the communication on the day of move.	1	2	3	4
Was the staff courteous and professional?	1	2	3	4
Was the moving service performed to your satisfaction?	1	2	3	4
Did you experience any loss or damage? (If yes, answer A-D)	Yes		No	
A. Have you, or are you going to file a claim?	Yes		No	
B. If so, have you requested a claim form yet?	Yes		No	
C. Have you received a claim form?	Yes		No	
D. Approximate dollar amount of claim to be presented?	\$ _____			

How would you rate your overall move?      Poor      Good      Very Good      Excellent

Overall, would you use Good & Fair again?      Yes or No

Again, **THANK YOU!** Let us know if we can be of any further assistance.

Additional comments: *I would recommend your assistance to everyone. Beginning with Cleo, Rick, Thomas, Nicholas and Don, you were "awesome"! Thank you for your kindness and care.*

*God bless,  
Anne Marie*