

# Good & Fair

## Carting and Moving Co., Inc.

300 Woodward Ave., Kenmore, NY 14217  
 (716) 876-6067 FAX (716) 876-3385  
 (800) 366-4668

### POST MOVE SURVEY

Karen Bluntt  
 69 Blaine Ave.  
 Buffalo, NY 14208

We wanted to thank you for the opportunity to be of service to you in your recent move. To help us in the future with our service, could you fill out this Post Move Survey and return it to us in the self-enclosed envelope.

Name:	Karen Bluntt	Pack & Load Date:	8.22.08
Attn:	same	Delivery Date:	8.22.08
Phone:	886-2054	Conducted By:	V & DD
Origin:	Kenmore	Bill of Lading No.:	14186
Destination:	Buffalo		

#### Origin Services:

	<u>Poor</u>	<u>Good</u>	<u>Very Good</u>	<u>Excellent</u>
Overall, your opinion of the communication prior to the move.	1	2	3	4
Overall, your opinion of the communication on the day of move.	1	2	3	4
Was the staff courteous and professional?	1	2	3	4
Was the moving service performed to your satisfaction?	1	2	3	4

Did you experience any loss or damage? (If yes, answer A-D)

A. Have you, or are you going to file a claim?

Yes

No

B. If so, have you requested a claim form yet?

Yes

No

C. Have you received a claim form?

Yes

No

D. Approximate dollar amount of claim to be presented?

Yes

No

\$ 2890

How would you rate your overall move?

Poor

Good

Very Good

Excellent

Overall, would you use Good & Fair again?

Yes

or No

Again, THANK YOU! Let us know if we can be of any further assistance.

Additional comments:

*My furniture was well taken care of & I would recommend your company to my friends & relatives.*  
*K. Bluntt*