

Good & Fair

Carting and Moving Co., Inc.

300 Woodward Ave., Kenmore, NY 14217
 (716) 876-6067 FAX (716) 876-3385
 (800) 366-4668

POST MOVE SURVEY

Thomas O'Connor
 234 Cortland Ave.
 Tonawanda, NY 14223

We wanted to thank you for the opportunity to be of service to you in your recent move. To help us in the future with our service, could you fill out this Post Move Survey and return it to us in the self-enclosed envelope.

Name:	Thomas O'Connor	Pack & Load Date:	11.4.08
Attn:	same	Delivery Date:	11.4.08
Phone:	905-834-7829	Conducted By:	V & DD
Origin:	Tonawanda	Bill of Lading No.:	14352
Destination:	Tonawanda		

Origin Services:

	<u>Poor</u>	<u>Good</u>	<u>Very Good</u>	<u>Excellent</u>
Overall, your opinion of the communication prior to the move.	1	2	3	4
Overall, your opinion of the communication on the day of move.	1	2	3	4
Was the staff courteous and professional?	1	2	3	4
Was the moving service performed to your satisfaction?	1	2	3	4
Did you experience any loss or damage? (If yes, answer A-D)	Yes		No	
A. Have you, or are you going to file a claim?	Yes		No	
B. If so, have you requested a claim form yet?	Yes		No	
C. Have you received a claim form?	Yes		No	
D. Approximate dollar amount of claim to be presented?	\$			

How would you rate your overall move? Poor Good Very Good Excellent

Overall, would you use Good & Fair again? Yes or No

Again, THANK YOU! Let us know if we can be of any further assistance.

Additional comments:

*The three men who moved our belongings were very respectful of our possessions and our new home. They were very helpful and there was not even a fingerprint anywhere! Many thanks -
 Hari & Tom O'Connors*